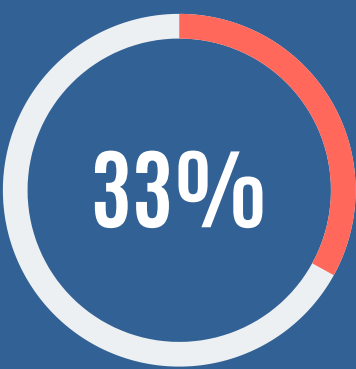
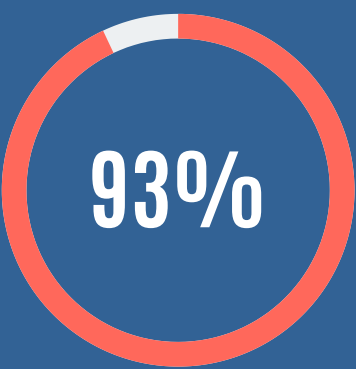


ONBOARDING SURVEY 2022 TERM 1



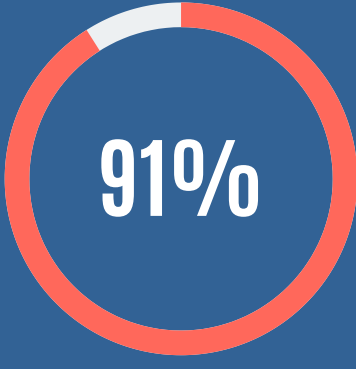
Response Rate

Survey sent to all T1, 2022 commencing students. 587 students responded. Only small number were Apprentices / Trainees.



Choosing your course

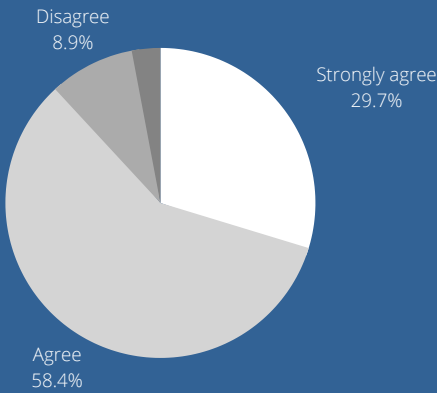
The Gordon was first choice for 93%. Main factors: location, course, hands-on learning, Free TAFE / Job Trainer



Satisfaction

91% of students agree or strongly agree they are enjoying their course.

Orientation activities



88% of students who provided feedback on orientation activities strongly agreed (30%) or agreed (58%) that they were enjoyable.

Getting around campus



Wayfinding around campus is an area for improvement. 15% of students either strongly disagree (4%) or disagree (11%) that it was easy to find their way around campus

Awareness of services



Yes, I am aware of this service	82%	77%	77%
No, but I would like to know	12%	11%	13%

Many students were aware of all support services available. Over 10% said they were not aware but would like to know about Career & Job support, Scholarships and Study Assistance.

Resources that help



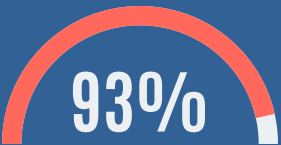
38% 47%

Email and Student Portal (General and Orientation) are main information sources that helped students to get started. Note: this survey was before the Portal was relaunched.

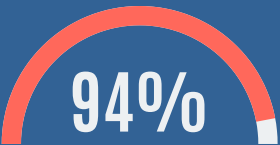
Culture & Connectedness



Other students have been respectful.



Other students have been friendly.



The Gordon staff have been respectful.



The Gordon staff have been friendly.

You speak, we listen, we act

We will be working with staff and students across The Gordon to learn and improve from the insights you have shared. Some actions already completed include:



New Orientation section in Student Portal



Review of communications



Improved maps at East Campus

For further insights, please email studentexperience@gordontafe.edu.au

